Green is for the button interactions.

Return parcel

returns

Orange is for questions.

Thanks for using AdiBot

no

yes

Is there anything else I may assist you with.

Check email for return label

Select drop off location

Send via royal mail – (faster option)

Free drop off at local shop – (the slow interaction)

Continue with return

faulty

Wrong item sent

Wrong choice

Do not fit

return

exchange

Enter order number

Enter email address